



# Silverstripe Search

Finding your content just got a lot smoother



Effective information retrieval is the cornerstone of success for any content specialist. Silverstripe Search helps you deliver relevant search results, fast. And it's packed with features that help your content team fine-tune results

## More than a powerful platform

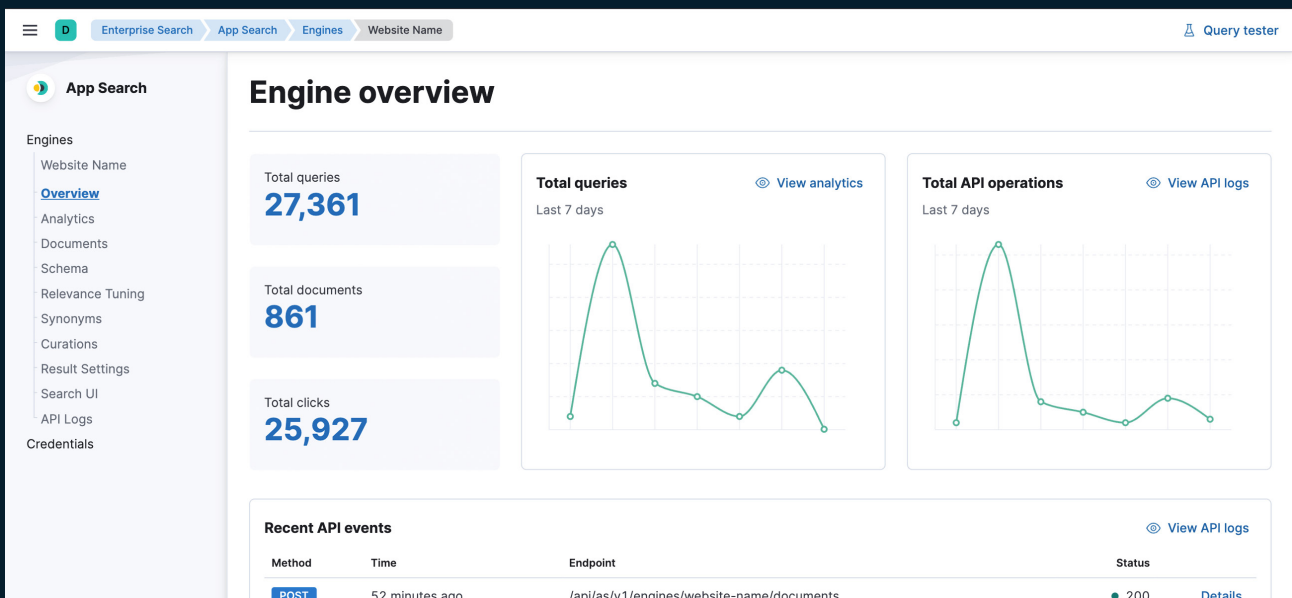
Silverstripe Search is more than just an advanced platform. Driven by Elasticsearch and fully managed by our team, it offers reliability and performance. Unlike off-the-shelf options, you have our undivided support without the need for dedicated development staff.

Our partnership with Elastic enhances the Silverstripe Search, pairing an advanced search and analytics engine with the reliability and availability that you can expect from all of Silverstripe's services. This collaboration brings cutting-edge technology and expertise to our platform, ensuring seamless, scalable, and fully managed search solutions tailored to your needs.

## Fine-tuning for better content

Silverstripe Search helps you fine-tune search results, making content discovery effortless for users. Your end-users quickly find what they need, and their interactions provide valuable data to improve future search results.

Analyst plans and above give you access to Elastic's dashboard, which displays an interactive visualisation of your Elasticsearch data. You know what your users are doing and what you can change to help them. With an easy-to-use interface, you get real-time, actionable insights, empowering you to create content that sets you apart from the competition.



# Feature highlights

Each of our plans offers different features and capabilities. You can take advantage of the full suite of tools and support, or choose to self-serve your data.

If you have more complex requirements, our Architect plan has you covered. It includes federated search to find results from various sources and single tenancy for those needing dedicated isolation for security compliance.

Here are some of our favourite features:



**Fully managed:** we handle the technical side, so you can focus on providing a great user experience



**Analytics:** see exactly how your customers find content on your site using the analytics dashboard, and use those insights to curate content for better search experiences



**Safe and secure:** you get reliable, fault-tolerant infrastructure with 24/7 support and ISO27001K security certification for peace of mind



**Te reo macron recognition:** ensure a consistent experience for Te Reo Māori speakers

Analyst plans and above:



**Synonyms:** step-up search recall with similar term recognition for precise results and no missed opportunities



**PDF/DOCX indexing:** easily search and retrieve document contents

# Pricing and plans

Our pricing plans allow you to tailor your service to your needs and budget. Fixed-price plans ensure transparent and dependable pricing with no surprises—just consistently reliable search solutions.

		BASIC	ANALYST	ARCHITECT
<b>Pricing</b>	Per month NZD <sup>1</sup>	\$350	\$600	\$2,500
<b>Infrastructure</b>	Tenancy	Shared	Shared	Dedicated
<b>Volumes</b>	Indices	1	1	30
	Storage	500 MB	500 MB	15 GB
	Requests <sup>2</sup>	50k	50k	2 million
<b>Features</b>	Customisable index fields	✓	✓	✓
	Front-end Search UI <sup>3</sup>	✓	✓	✓
	Te Reo macron recognition	✓	✓	✓
	Customisable search fields	✓	✓	✓
	Customisable results fields	✓	✓	✓
	Search term highlighting	✓	✓	✓
	Synonyms	✗	✓	✓
	Results Rankings & Promotions	✗	✓	✓
	Customisable Relevance Model	✗	✓	✓
	Analytics	✗	✓	✓
	Click-through analytics support	✗	✓	✓
	PDF/Docx Indexing (20MB file size limit)	✗	✓	✓
	Autocomplete	✗	✓	✓
	Curations <sup>4</sup>	✗	✓	✓
	Single tenancy	✗	✗	✓
	Federated search	✗	✗	✓
	API Logs	30 days	30 days	30 days

1. All prices are in New Zealand Dollars and exclude GST. All prices are valid for 1 month from the date of quotation.

2. Includes all API queries made to the Silverstripe Search Service, including (but not limited to) search queries, index queries, auto-complete queries, click-through tracking.

3. Includes sorting, filtering, faceted search, paginated search results.

4. Curations allow site administrators to present customised search results for specific queries.

# Upgrades

Optional upgrades allow you to tailor your plan to handle larger data loads, accommodate high traffic volumes, and support additional deployments. You can access these extras at a fixed monthly rate, ensuring predictable costs as your needs grow. Pricing is per month (NZD).

		BASIC	ANALYST	ARCHITECT
<b>Add-ons</b>	Search set-up fee (one-off payment)	\$575	\$575	\$575
	Additional index	\$75	\$75	N/A
	Upgrade to 2GB of storage and 500k requests	\$185	\$185	N/A
	Upgrade to 4GB of storage and 2 million requests	\$375	\$375	N/A
	Upgrade to 30GB storage and 4 million requests	N/A	N/A	\$440

## Change fees

After set-up, any standard change to services will incur a \$300 fee unless otherwise documented.

Silverstripe is a full-service design and technology company, focused on creative strategy and digital problem solving. We believe that everyone's lives should improve as technology advances, and we build the tools to help make that happen.



## Take control of your search

Contact the team by emailing [hello@silverstripe.com](mailto:hello@silverstripe.com) today to discover what package is right for you.